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| <u>SALT RIVER ELECTRIC COOP. CORP.</u> | P.S.C. No.          | <u>10</u>            |
| NAME OF ISSUING CORPORATION            | <u>1st Revision</u> | Sheet No. <u>33</u>  |
|  | <u>Canceling</u>    | P.S.C. No. <u>10</u> |
|  | <u>Original</u>     | Sheet No. <u>32</u>  |

**RULES AND REGULATIONS**

**6. MEMBER PAYMENT-EXTENSION OF TIME**

**A. Partial Payment Plan-** The Cooperative shall negotiate and accept a reasonable partial payment plan at the request of the residential customer who has received a termination notice for failure to pay by the due date; has appeared in person or their agent at one of the Cooperative's offices before the scheduled cutoff date and signed a negotiated agreement; is not delinquent under a previous partial payment plan; and understands that service may be immediately disconnected without further notice should the customer fail to follow the agreement as mutually agreed upon between the customer and the Cooperative. The Cooperative shall negotiate an agreement with the customer even if the customer has failed to abide by a prior agreement, if that agreement has now been paid in full.

**B. Certificate of Need from Department for Social Services-** Upon written certification from the Department of Social Insurance issued at one of its offices or the office of its designate, a consumer who is eligible for energy assistance under the department's guidelines or is certified as being a genuine financial need, defined as any household with gross income at or below 130% of the poverty level, and who has been issued a 10 day notice between November 1 and March 31, and who presents such notice to the Department for Social Insurance, shall be allowed thirty (30) days beyond the termination date provided such certification is delivered to the cooperative during the initial ten (10) day notice period by the applicant in person, by his or her agent, by mail, or by a telephone call from an employee of the Department for Social Insurance. As a condition of the thirty (30) day extension, the customer shall exhibit good faith in paying his indebtedness by making a present payment in accordance with his ability to do so. The thirty (30) day period shall begin to run at the end of the 10th day of the ten (10) day period.

When the customer exhibits good faith by offering to make a present payment commensurate with his or her ability to do so and by agreeing to a repayment schedule which would permit the

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PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

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PURSUANT TO 807 KAR 5011,  
SECTION 9 (1)

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|---------------|-------------------------|-----------------------------------|-----------|-------------------------|
| Date of Issue | <u>February 1, 1995</u> | BY: <u>George E. Wingo</u>        | Effective | <u>February 1, 1995</u> |
| Issued By     | <u>George E. Wingo</u>  | FOR THE PUBLIC SERVICE COMMISSION | Title     | <u>General Manager</u>  |
|               | Name of Officer         |                                   |           |                         |